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November 20, 2020

Dear Family Members of Long-Term Care Residents:

There will be changes effective Monday, November 23, as per Public Health and the Ministry of Long-Term Care.

Due to the Niagara Region being identified as an "Orange-Restrict" level, the changes regarding essential visitors are as follows:

- 1) All essential visitors are required to provide proof of a negative COVID-19 test result in the past 7 days and verbally attest that they have not subsequently tested positive prior to each visit.
- 2) Proof of a negative COVID-19 test result may be demonstrated by providing NIGGV with the results of the test (e.g. printout or on a mobile device showing the individual's name, test date and result).

We will continue to provide information/updates to you when it is provided to us.

Jane Schram  
Director of Resident Care