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Niagara Ina Grafton Gage Village

Memorandum

Date: November 20, 2020

To: "A/B" Building Residents

From: Wayne D. Williams, Chief Executive Officer

Re: COVID-19 Updates

Further to our memo of November 16, 2020, we have received further direction from the Ministry of Long Term Care with respect to COVID-19 protocols.

As all Public Health Departments within the Niagara Region are in the "orange restrict" level, the following changes will be implemented effective Monday, November 23rd for all residents within "A/B" Buildings as they are co-located with Long Term Care:

All **essential visitors** are required to provide proof of a negative COVID-19 test result within the past seven (7) days and verbally attest that they have not subsequently tested positive prior to each visit. Proof of a negative COVID-19 test result may be demonstrated by providing the home with the results of the test; e.g., a printed copy of the results or a mobile device showing the individual's name, test date and result.

A list of testing centres is available at www.niagarahealth.on.ca/site/assessmentcentres. A number of local pharmacies are offering COVID-19 tests as well.

Please be aware that essential visitors will not be allowed entry into the building after Friday, November 27th if they are unable to provide proof of a negative COVID-19 test result.

In the event that your essential visitor provides personal care for you, arrangements may be made for private agency personnel who have been tested to provide care for you until your essential visitor provides proof of a negative COVID-19 test result.

Our screeners have received the above-noted updates as well and have been advised that no exceptions will be made. As previously stated, verbal abuse including the use of profane language, yelling, derogatory comments, etc. directed towards any of our screeners or staff is not appropriate and will not be tolerated.

These additional protocols have been mandated by the government to ensure the safety of our residents, family members and staff. Therefore, your cooperation in this regard is appreciated.

Sincerely,

Wayne D. Williams
Chief Executive Officer

WW/fn