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Niagara Ina Grafton Gage Village

Memorandum

Date: August 5, 2020
To: All Residents
From: Patrick O'Neill, Chief Executive Officer
Re: COVID-19 Updates

The following information provides important updates regarding visitation for **all residents who reside outside of Long Term Care**. Please be aware that visitations may be restricted if an outbreak is declared within the facility.

Screening Protocols

- All visitors **must** report to the main Atrium in “B” Building for screening if visiting in “A/B” Buildings or to the main entrance in “D/E” Buildings to be screened if visiting in those buildings. You will be asked a series of questions; if you enter through “B” Building, you will also have your temperature taken. Please be aware that you will be given a procedure mask to wear as your own cloth face covering is not acceptable for entering indoors; however, you can continue to wear cloth face coverings outdoors if you wish.
- If you do not pass the screening or have a fever, you will not be allowed to proceed with your visit.
- For anyone visiting in “A/B” Buildings, you **must** leave from the same door you entered and proceed through screening **prior to exiting the building**.

Indoor Visits

- Two visitors at a time are permitted.
- After you have passed the screening, you are to proceed directly to the room/apartment of the person you are visiting. Do not visit other people or visit in any common areas.
- A log will be kept for those of you visiting residents currently on service from the Assisted Living Department.
- Unless you are providing an essential service, you must keep your mask on for the entire visit and try to maintain six feet physical distancing from the person you are visiting, staff and other residents.

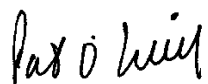
- For the safety of the person you are visiting, it is highly recommended that you have had a Covid-19 test; have tested negative for Covid-19 within the previous two weeks of each and every visit; and have not subsequently tested positive.
- It is also highly recommended that essential visitors consider having regular Covid-19 tests every two weeks.
- Visits should be limited to 30 minutes once a week per resident. Exceptions will be those visitors who are providing an essential service for a resident.

Outdoor Visits

- It is recommended that you also restrict the amount of visitors per resident to two persons per visit for those residents who are on service from the Assisted Living Department.
- Screening will not be required unless you need to enter the building to bring the resident outside.
- It is important to maintain six feet physical distancing with others for the duration of the visit unless all persons are wearing a face covering/mask.

We appreciate your cooperation in this regard. Should you have any questions or concerns, please contact Jane Schram, Director of Resident Care, at Ext. 226.

Sincerely,



Patrick O'Neill
Chief Executive Officer

PO/fn