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Niagara Ina Grafton Gage Village

Memorandum

Date: March 14, 2020
To: All Residents
From: Patrick O'Neill, Chief Executive Officer
Re: 2019 Novel Coronavirus (COVID-19) - Updates

Effective immediately:

- Brittany Setacci will be Acting Manager, Assisted Living and Valorie MacNevin will be Acting Client Coordinator, Assisted Living until further notice.

Please be aware that while we continue to deal with the requirements of the current situation, services provided through the Assisted Living Department may not occur during regularly-scheduled times. We are making every effort to provide essential care when staff are able.

- Residents living in "A" and "B" Building are **no longer required** to complete the screening process in the Atrium prior to entering the building.
- As mandated by the Chief Medical Officer of Health for all settings in the province that have vulnerable residents, **no visitors are allowed in the building unless they are providing an essential service as defined below:**
 1. An individual providing **essential care** to a person living here, that without their help the person would be in distress;
 2. An individual bringing essential items to the person such as food/medications;
 3. An individual visiting a person that is end of life/palliative care; or
 4. An individual who is delivering for Meals on Wheels or from a pharmacy.

Your cooperation & understanding in this matter is appreciated.

Sincerely,

A handwritten signature in black ink that reads "Patrick O'Neill".

Patrick O'Neill
Chief Executive Officer

PO/fn